

Case Study



Pitman Training reap the rewards of automated local and offsite backup

Notting Hill and Holborn colleges install automated local and offsite backup from Backup Systems to protect student course-work and critical business data.

Pitman Training is one of the best-known training brands in the UK with over 90 colleges across all the major cities. The busy Notting Hill and Holborn colleges train over 1000 students a year in Microsoft products, secretarial skills and booking-keeping, and so it is vital that they have a reliable and simple way of backing up student course-work and important business information.

Until recently these two colleges were using Tape based backup, but as College Principal Keith Wymer discovered this method relies on somebody swapping Tapes at the end of each day – which invariably meant himself as the last person to head home. With holidays, days out of the office and a busy schedule it was not surprising that the backup task was regularly being missed.

Add to this that the restore from Tape was complex and slow, and that their onsite only Tape backup was next to useless should the college be the

victim of fire, flood, theft or if their busy high street location were to be closed because of a terrorist alert or attack.

Believing there must be an easier and more reliable way of performing backup, Keith researched the market and came across Backup Systems.

The Backup Systems solution is now installed at both the Notting Hill and Holborn sites protecting data on 3 servers and over 120 PCs spread across the various classrooms. Keith explains “the Backup Systems solution is a godsend. Because the system automatically performs a fast local and secure offsite backup, I simply don’t need to worry about backup anymore, its all taken care of!”



“This is a huge relief and a big saving of my valuable time”

Recently the system was put to the test when the Holborn site suffered a major server crash. “We were able to restore really quickly” says Keith “and because the system takes a backup of the PCs as well as the Server on a regular basis we were also able to save all of our student’s valuable course work. This served to further underpin our reputation as a supplier of high quality training. Without the Backup Systems solution the consequences could have been dire”.

In addition to student course-work the system also protects vital business information such as the company’s accounting and administration data, and their invaluable student records and marketing databases.

The last word goes to Keith: “Backup is a boring subject right up until the day you find your business at risk because you had failed to do backup properly. I can honestly say that I sleep better at night knowing that the Backup Systems’ solution takes care of everything for me”.

“I no longer need to worry about backup, the whole thing is just hassle-free and painless”

